

# Mimitakara®

AM Morning



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Mimitakara@AM BTE / ITC

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User Manual

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# WELCOME

Welcome to Mimitakara! We are thrilled to have you join our global family and be a part of our community. Choosing Mimitakara Hearing Aids to support you in your day-to-day life is a fantastic decision! If this is your first time experiencing Mimitakara products, we can assure you that it's going to be an awesome experience that will only take a few minutes to get familiar with.

To help you get started, this user guide will take you through all the necessary operations and initial setup. For a better user experience, we recommend wearing it throughout the day. At Mimitakara, we believe in connecting hearts and making a positive impact on people's lives through our products.



## BTE HEARING AID

Your hearing aid is a behind-the-ear (BTE) style. The appearance and functionality of the ear-hook style hearing aid may vary depending on the model. Some models have two types of buttons: a joystick button or a regular button. The button functions can be defined as either volume adjustment or program switching, depending on the specific model, which can be selected using optional software. For more details, please consult with your fitting specialist.

This hearing aid uses an air-conduction tube to transmit sound to the ear. This hearing aid is not suitable for children under the age of 3 or children whose developmental age is below 3.

We recommend that you familiarize yourself with the new hearing aid first. Try using the buttons on the hearing aid and take note of their positions on the device. This will make it easier for you to operate the hearing aid when wearing it.

Model : B1 120 / BE 90 & BE 120



- 1** Ear tip
- 2** Ear mold tubing (adapter)
- 3** Air-conduction tube
- 4** Ear hook
- 5** Microphone
- 6** Joystick button
- 7** Button
- 8** Battery case / Power ON / OFF

Model : B2 90 & B2 120



# Battery Usage Instructions

## Low Battery Alert

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When the battery is running low, the hearing aid will emit a sound to remind you to replace the battery (requires configuration). If you hear the alert sound or notice a decrease in the volume of the hearing aid, please replace the battery.

## Battery Size and Operating Instructions

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Please consult your fitting specialist for recommended batteries.

The zinc-air batteries used for the hearing aids have the following specifications:

BE 90 / B2 90: Size 13

B1 120 / BE 120 / B2 120: Size 675

- It is essential to use the appropriate battery size.
- If you don' t use the hearing aid for several days, please remove the battery.
- Please carry spare batteries with you.
- When the battery is fully depleted, promptly remove the empty battery and follow the battery disposal regulations in your area.

## Change the battery

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1. Fully open the battery case, and usually the battery will automatically come out.



2. If the battery doesn't come out, please gently tap the back of the battery cover with your finger or use a tool to push the battery out.



3. Remove the protective film from the new battery.



4. Place the battery with the positive side marked "+" facing upwards into the battery case.



Carefully close the battery case. If it is difficult to close, please check if the battery is placed correctly. Do not force the battery case to close to avoid damaging your hearing aid. Once the battery case is closed, your hearing aid is ready for use.

## Daily Use

When wearing the hearing aid, you will hear a tone indicating the status of turning on or off. The hearing aid will activate after a few seconds, during which you can place it into your ear without experiencing unpleasant feedback noise.

### Wearing Instructions

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To distinguish between the left and right hearing aids for proper placement, there are color markings on the bottom of the battery case. You can adjust the volume specifically for your right ear and left ear based on your hearing aids.

Red: right ear

Blue : left ear

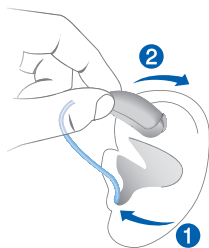


■ Put on the hearing aid

1. Bring the air-conduction tube close to the hearing aid. Carefully push the earpiece into the ear canal as shown in Fig. ① , and gently twist it until the eartip is fully inserted.

※ Do not insert the earpiece too deeply into the ear canal.

2. Open your mouth first and then close it to prevent the accumulation of air in the ear canal.
3. Hold the hearing aid and loop it around your ear as shown in Figure ② .

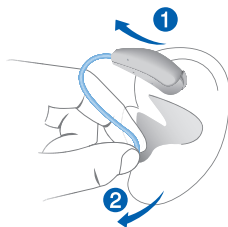




Please use your right hand to correctly insert the right eartip into your right ear, and do the same with your left hand to insert the left eartip into your left ear. If you encounter difficulty while inserting the eartip, gently pull down on the earlobe with the other hand. This will help open the ear canal and assist in inserting the eartip.

■ Take off the hearing aid

1. Hold the hearing aid and bring it from behind the ear to the front of the ear as shown in Fig. ① .
2. Bring the air-conduction tube close to the eartip, and carefully remove the eartip from the ear canal as shown in Fig. ② .









Warning

**Risk of injury:** In extremely rare cases, when removing the hearing aid, the eartip may leave in the ear canal. If this happens, please seek assistance from a healthcare professional to remove the eartip.










After use, please clean and dry your hearing aid. For more information, refer to the "Maintenance and Care" instructions.

# Power On / Off ( depending on the model )

Button

Function	Left		Right	
				
Switch mode	<input type="checkbox"/>		<input type="checkbox"/>	
Volume +	<input type="checkbox"/>		<input type="checkbox"/>	
Volume -	<input type="checkbox"/>		<input type="checkbox"/>	
Standby / Start		<input type="checkbox"/>		<input type="checkbox"/>
 short press  hold for 2 sec.				

joystick  
button

Function	Left			Right		
						
Mode up/down	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	
Volume +/-	<input type="checkbox"/>			<input type="checkbox"/>		
Sound balance	<input type="checkbox"/>			<input type="checkbox"/>		
Standby / Start		<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
 short press  hold for 2 sec.  hold for 5 sec.						

Please consult your fitting specialist for more information.

☐ Using the battery case

Power On: Close the battery case.

Power Off: Open the battery case.



☐ Using the button

Power On: Press and hold the button for 2 seconds.

Power Off: Press and hold the button for 2 seconds.



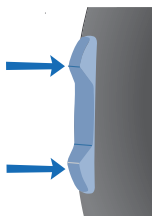
## Switching Listening Modes ( depending on the model )

Please consult your fitting specialist for more information.

- ☐ Using the button  
Briefly press the button to switch to the next program.



- ☐ Using the joystick button  
Pressing the upper button switch to the previous mode.  
Pressing the lower button switch to the next mode.



## Adjust the Volume ( depending on the model )

The volume of your hearing aid will automatically adjust to the environment without the need for constant adjustment. If you still wish to control the volume, your fitting specialist will be able to set it for you.

☐ Automatic

During use, the hearing aid automatically adjusts the volume.

☐ Using joystick button

Press the upper button to increase the volume.  
Press the button to lower the volume.

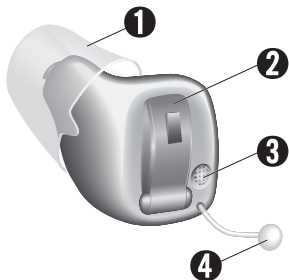
## ITC HEARING AID

Your hearing aid is an In-The-Canal (ITC) style. This model of hearing aid uses an air-conduction tube to deliver sound to the ear. It is not recommended for children under 3 years of age or children whose developmental age is less than 3 years.

We suggest you familiarize yourself with the new hearing aid by trying the buttons on your current hearing aid and noting their locations on the device. This will make it easier for you to operate the hearing aid when wearing it.

Model: I2L 70 / I2R 70

- 1** Ear tip
- 2** Battery case / Power ON / OFF
- 3** Microphone
- 4** Detachable cable



# Battery Usage Instructions

## Low Battery Alert

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When the battery is running low, the hearing aid will emit a sound to remind you to replace the battery (requires configuration). If you hear the alert sound or notice a decrease in the volume of the hearing aid, please replace the battery.

## Battery Size and Operating Instructions

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Please consult your fitting specialist for recommended batteries.

Battery specifications for the hearing aid: Zinc Air Battery, Size 312.

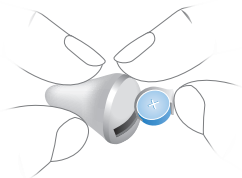


- It is essential to use the appropriate battery size.
- If you don' t use the hearing aid for several days, please remove the battery.
- Please carry spare batteries with you.
- When the battery is fully depleted, promptly remove the empty battery and follow the battery disposal regulations in your area.

## Change the Battery

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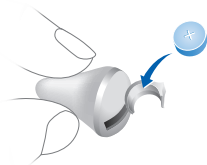
1. Open the battery compartment and push the battery out.



2. Remove the protective film from the new battery.



3. Place the battery with the positive side marked "+" facing upwards into the battery case.



Carefully close the battery case. If it is difficult to close, please check if the battery is placed correctly. Do not force the battery case to close to avoid damaging your hearing aid. Once the battery case is closed, your hearing aid is ready for use.

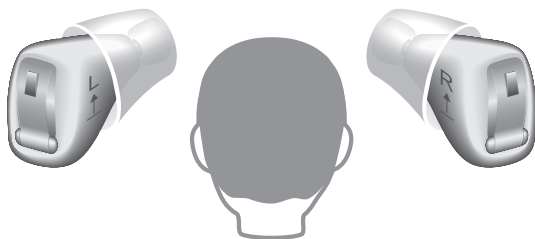
## Daily Use

When wearing the hearing aid, you will hear a tone indicating the status of turning on or off. The hearing aid will activate after a few seconds, during which you can place it into your ear without experiencing unpleasant feedback noise.

### Wearing Instructions

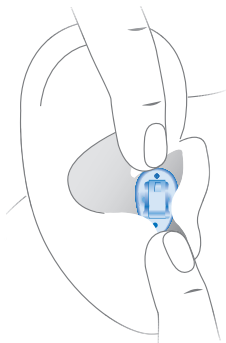
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The inside of the hearing aids is labeled with R and L (or Right and Left). R represents the right ear, and L represents the left ear. You can adjust the volume specifically for your right and left hearing aids.



■ Put on the hearing aid

1. Carefully push the eartip into the ear canal.
2. Open your mouth first and then close it to prevent the accumulation of air in the ear canal.



Please use your right hand to correctly insert the right eartip into your right ear, and do the same with your left hand to insert the left eartip into your left ear. If you encounter difficulty while inserting the eartip, gently pull down on the earlobe with the other hand. This will help open the ear canal and assist in inserting the eartip.

■ Take off the hearing aid

1. Do not pull the battery case to remove the hearing aid. This may damage your hearing aid.
2. Gently press behind the ear to loosen the hearing aid.
3. Pull out the detachable cable to remove the hearing aid.



Warning

**Risk of injury:** In extremely rare cases, when removing the hearing aid, the eartip may leave in the ear canal. If this happens, please seek assistance from a healthcare professional to remove the eartip.

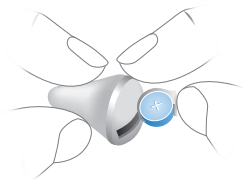
After use, please clean and dry your hearing aid. For more information, refer to the "Maintenance and Care" instructions.

## Power On / Off

- ☐ Using the battery case

Power On: Close the battery case.

Power Off: Open the battery case.



## Switching Listening Modes

Please consult your fitting specialist for further information.

## Adjust the Volume

The volume of your hearing aid will automatically adapt to the environment, eliminating the need for frequent adjustments. If you still wish to control the volume, your fitting specialist will be able to set it for you.



## USER SUPPORT

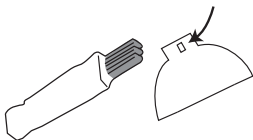
## Maintenance and Care

Before  
each  
use



- Please clean the ear canal before each use.

After  
each  
use



- Use a small brush to remove the earwax around the earbuds.

Be sure to keep the small holes on the earbuds unblocked for normal use.

The blockage of earwax may affect the effect of hearing aids.



To prevent damage to the hearing aid, please follow the following basic rules, which will quickly become a part of your daily life.

## Hearing Aid ---

### ■ Drying and Storage

- Wipe your hearing aids dry before going to bed.
- If not in use for an extended period, open the battery case and remove the battery to keep it dry in a dry environment.
- Consult your fitting specialist for more information.

## ■ Cleaning

Your hearing aid has a protective coating. If you don't clean it regularly may damage the device or cause personal injury.

- Clean your hearing aid daily with a soft, dry tissue.
- Do not use tap water or submerge the device in water.
- Avoid applying pressure while cleaning.
- Consult your fitting specialist for recommended cleaning products, special tools, or more information on how to maintain your hearing in good condition.

## Ear Tips

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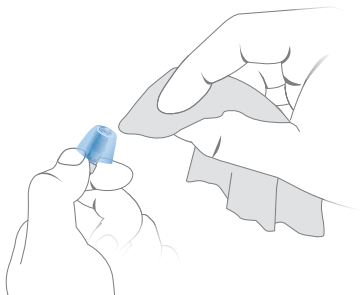
Earwax can accumulate on the eartips, which can affect the sound quality. Please clean the eartips daily.

### ■ When using standard eartips

Replace the earplugs every three to six months. If you notice any cracks or other changes, please replace them promptly.

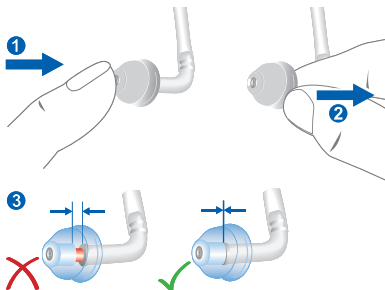
### ■ Cleaning the eartips

Wipe them with a soft, dry tissue. This will prevent the earwax from drying and hardening. Do not use tap water or submerge the earphones in water.



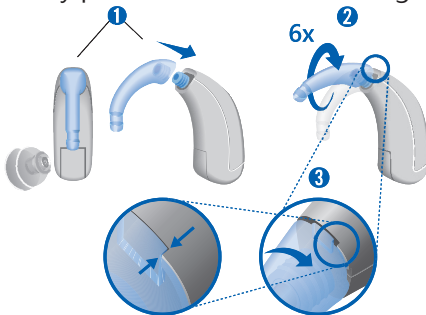
## ■ Change standard ear tips ( BTE )

Pull out the used ear tip and replace it with a new one, making sure to insert the ear tip all the way in.



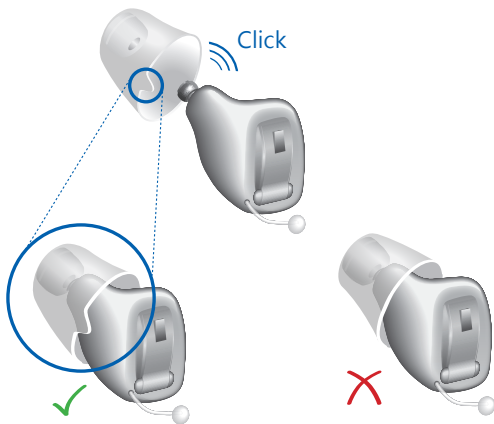
## ■ Change the ear hook

Unscrew the used ear hook. Insert the new ear hook by rotating it six turns along the thread until it is securely positioned as shown in Fig. ③ .



■ Change the standard ear tip ( ITC )

1. Pinch the front end of the ear tip.
2. Pull out the used ear tip and replace it with a new one.
3. Ensure that the ear tip's protrusion is on the outer side of the hearing aid.
4. Insert the ear tip all the way in.
5. Pay special attention: When the ear tip is properly seated, it will make a clicking sound, indicating that it is correctly installed.









# Troubleshooting

## Signal Tones

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- Your hearing aid will automatically adjust the volume to adapt to the surrounding environment. However
- If you still wish to control the volume, your fitting specialist can customize it for you.
- Signal tones indicate volume changes, and you will hear different tones when reaching the maximum or minimum volume levels.
- If you turn off the hearing aid immediately after adjusting the volume settings, the changes may not be saved. Please wait for 5 seconds after adjusting the volume before turning off the hearing aid to ensure that the new settings are saved.

Increase volume	
Decrease volume	
Maximum volume	
Minimum volume	
Activate melody	
Low battery	

## Communication Tips

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It typically takes several weeks for the average user to fully adapt to hearing aids. You must practice repeatedly until your brain can adjust to the new sounds provided by the hearing aids. Communication involves sharing thoughts, plans, and senses, and lip-reading, facial expressions, and gestures can facilitate the learning process.

### ● Things to keep in mind for your family and friends

1. Ask the wearer to focus their attention before starting a conversation.
2. In a quiet environment, allow the wearer to see your face while talking.
3. Speak clearly, with a normal volume and a slower pace. Speaking too loudly can reduce speech intelligibility.
4. Avoid repeating the same phrase when it's not understood clearly. Try using synonyms to enhance understanding.



● Things for the user to be aware of

1. Get close to the speaker and maintain visual contact to minimize distractions.
2. Choose a quiet environment for conversations and sit face-to-face with the speaker.
3. Try different positions to find the optimal listening position.
4. Background noise can sometimes make you feel uncomfortable or frustrated, but please be patient. Take advantage of moments when the background noise decreases to actively listen for information.
5. Let others know what you need, as people generally cannot "see" your hearing condition.
6. Have realistic expectations and try to understand the limitations of your hearing aids.
7. Using hearing aids is a learning process that requires a combination of desire, repetitive practice, and patience.

## FAQ

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### No sound

- Change the battery.
- Increase the hearing aids volume.
- Clean any excess debris on the eartips.

### Sound distorted

- Ensure the eartips have a good seal
- Change to a different environmental mode on the hearing aid
- Clean any excess debris on the eartips
- Change the battery

### Hearing aids whistling

- Replace the appropriate size eartips.

## LEGAL INFORMATION

### Warranty

1. Mimitakara provides a one-year warranty,
2. Under normal conditions use, provides free repair services. Earplugs, horns, horn lines, (Personal hygiene accessories are not covered by the warranty)
3. The product improperly handled/ miss-used/ damaged shall be charged at the discretion when they need to be repaired.
4. Serious damage product or self-disassembly or modification will not be repaired.
5. Damage caused by uncontrolled factors such as natural disasters and fires is not covered in the warranty.
6. If you need repair services, please send the product with the warranty form to the company.
7. 30 day risk free money back guarantee
8. 31 to 60 days restocking fee



# SAFETY MANUAL

## Safety information

This safety manual provides safety information and other important information about your hearing instruments. It covers several instrument types and optional features.

- Refer to the user guide of your hearing instruments, to check the instrument type and the activated features.

### Intended use

Hearing instruments are intended to improve the hearing of hearing impaired persons. Diagnosis and prescription of a hearing instrument must be performed by hearing health specialists, e.g. acousticians, audiologists or ENT doctors.

Use the hearing instruments and accessories only as described in the respective user guides.

### Explanation of symbols

#### Symbols used in this document



Points out a situation that could lead to serious, moderate, or minor injuries.



Indicates possible property damage.



Information and warnings for children with hearing instruments.

## Symbols on the device or packaging



CE compliance label, confirms compliance with certain European Directives, refer to section "Conformance information".



EMC and radio communications compliance label Australia, refer to section "Conformance information".



Optional symbol for custom models with wireless functionality.



Indicates the legal manufacturer of the device.



Do not dispose of the device with general domestic waste. Read more in section "Disposal information".



Read and follow the instructions in the user guide.

## General warnings



### WARNING

Risk of impairing the residual hearing of the user.

- Use only hearing instruments that have been fitted especially for your needs.



### WARNING

Risk of injury!

- Do not use obviously damaged devices and return them to point of sale.



#### WARNING

Note that any unauthorized changes to the product may cause damage to the product or cause injury.

- Use only approved parts and accessories.  
Ask your Hearing Care Professional for support.



#### WARNING

Your hearing instruments may reduce certain background sounds, potentially also traffic or warning signals.



#### WARNING

Risk of explosion!

- Do not use your hearing instruments in explosive atmospheres (e. g. in mining areas).



#### WARNING

Choking hazard!

Your hearing instruments contain small parts which can be swallowed.

- Keep hearing instruments, batteries and accessories out of reach of children and mentally disabled persons.
- If parts have been swallowed consult a physician or hospital immediately.

If you have hearing instruments that are intended for the fitting of children under the age of 3 years or persons with a developmental age of under 3 years, refer also to section "For children under the age of 3 years".



#### NOTICE

- Protect your hearing instruments from high humidity. Do not wear them in the shower or when you apply make-up, perfume, aftershave, hairspray or suntan lotion.



#### NOTICE

- Protect your hearing instruments from extreme heat. Do not expose them to direct sunlight.



#### NOTICE

- Do not dry your hearing instruments in the microwave oven.



#### NOTICE

Different types of strong radiation, e. g. during X-ray or MRI head examinations, may damage hearing instruments.

- Do not wear the hearing instruments during these or similar procedures.  
Weaker radiation, e. g. from radio equipment or airport security, does not damage the hearing instruments.



#### NOTICE

Your devices comply with international standards. However, it cannot be guaranteed that all products on the market work interference-free, for example some induction cookers may cause audible interference.



## Contraindications

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### WARNING

Consult a Hearing Care Professional if you experience any unusual side effects like skin irritation, excessive accumulation of ear wax, dizziness, change in your hearing, or if you think there may be a foreign object in your ear canal.

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### WARNING

A Hearing Care Professional should advise a prospective hearing instrument user to consult a licensed physician before using the hearing instrument if the Hearing Care Professional determines that the prospective user has any of the following conditions:

- Visible congenital or traumatic deformity of the ear.
- History of active drainage from the ear within the previous 90 days.
- History of sudden or rapidly progressive hearing loss within the previous 90 days.
- Acute or chronic dizziness.
- Unilateral hearing loss of sudden or recent onset within the previous 90 days.
- Audiometric air-bone gap equal to or greater than 15 dB at 500 Hz, 1,000 Hz, and 2,000 Hz.
- Visible evidence of significant cerumen accumulation or a foreign body in the ear canal.
- Pain or discomfort in the ear.

## For hearing instruments with wireless functionality



In some countries restrictions for the usage of wireless equipment exist.

- Refer to local authorities for further information.



### WARNING

Risk of affecting electronic equipment!

- In areas where the use of electronics or wireless devices are restricted, verify if your device has to be turned off.



### NOTICE

Your hearing instruments are designed to comply with international standards on electromagnetic compatibility but interference with nearby electronic devices could occur. In this case, move away from the source of interference.

## For hearing instruments with a tinnitus feature

Your hearing instrument may be equipped with a tinnitus feature (e. g. with a tinnitus therapy signal, a tinnitus noiser, or another special function). The use of the tinnitus feature should be only on the advice and in consultation with your Hearing Care Professional.



### WARNING

Risk of further impairment to the user's hearing health.

The volume of the tinnitus feature can be set to a level which could lead to permanent hearing damage when used for a prolonged period of time.

- The tinnitus feature should never be used at uncomfortable levels.

## For hearing instruments with AutoPhone magnet



### WARNING

Risk of affecting life support systems!

- Use a magnet only when it is a safe distance away from life support systems, such as pacemakers or magnetic valves. For example, the safe distance between pacemaker and magnet should be at least 10 cm (4 inches).



### NOTICE

Magnets can disturb electrical devices and delete stored data.

- Keep magnets away from computers, monitors, television sets, storage media and other electronic equipment/devices.



### NOTICE

In close proximity, AutoPhone magnets can damage receiver units of RIC hearing instruments.

- Keep a minimum distance of 2 cm between the RIC receiver and any magnet, including the AutoPhone magnet.  
For example, do not store your RIC hearing instruments and a smartphone with attached AutoPhone magnet together in a small pocket or box.

## For hearing instruments with a magnet in the battery compartment

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### WARNING

Risk of interference with active and non-active implants!

If you wear an active or a non-active implant, e.g. a brain implant:

- Prior to use, have the electromagnetic compatibility verified.  
Consult the physician that implanted the device before using your hearing instruments.
- Keep a safe distance of about 1.6 inches (4 cm) between the implant and hearing instruments.

## For certain instrument types

### BTE models

Instruments that are worn behind the ear and that have a tube.



#### CAUTION

Risk of injury!

- Always wear the tube with an ear piece.
- Make sure that the ear piece is completely attached.

### RIC models

The receiver is placed within the ear canal and connected to the instrument via a receiver cable.



Risk of injury!

- Always wear the receiver cable with an ear piece.
- Make sure that the ear piece is completely attached.



#### NOTICE

X Do not pull the receiver connection as this could damage your hearing instruments.



### Other models

For all other models, no model-specific safety information applies.

## For children under the age of 3 years

There are special hearing instruments for the fitting of children under the age of 3 years or persons with a developmental age of under 3 years. Ask your Hearing Care Professional for further information.



### WARNING



Choking hazard!

Your hearing instruments contain small parts which can be swallowed.

- Ensure adequate supervision if infants, small children or mentally disabled persons need to wear hearing instruments.
- Check the completeness of the hearing instruments regularly.
- Ensure that your child or the mentally disabled person does not detach the hearing instrument from the earmold.
- Consult your Hearing Care Professional if the housing is deformed.
- Keep the battery compartment locked. Verify the proper function of the locking mechanism.
- Keep batteries and accessories out of children's or mentally disabled person's reach.
- If swallowed consult a physician or a hospital immediately.

## For certain battery types

For hearing instruments with built-in power cells (lithium-ion rechargeable batteries)

Read the safety information on power cells in the hearing instrument's user guide.

## For hearing instruments with replaceable batteries



### NOTICE

Only use zinc-air batteries or nickel-metal hydride (NiMH) rechargeable batteries.

Do not use e.g. silver-zinc or lithium-ion rechargeable batteries.



### NOTICE

Leaking batteries damage the hearing instruments.

- Turn the hearing instruments off when not in use to preserve the battery.
- Remove batteries when the instruments are not in use for a prolonged period of time.



## When using remote control apps

When using an app for controlling hearing instruments:



### WARNING

Risk of hearing damage!

The device with the app for controlling hearing instruments generates short control signals which may be audible. If the device running the app has a very high audio output there is the risk of hearing damage.

While using the app:

- Do not hold the loudspeaker of the device to your ears or the ears of others.
- Do not use the device with headphones, headsets or other audio playback devices.

## For Hearing Care Professionals

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### WARNING

For hearing instruments with an output sound pressure level of 132 dB SPL or more:  
Risk of impairing the residual hearing of the user.

- Take special care when fitting this instrument.  
While using the app:

### Tinnitus feature

The target population is primarily the adult population over 21 years of age. The patient may have some control of the level or volume of the signal and the patient should discuss this adjustment as well as his or her comfort level and sound of the signal with their Hearing Care Professional.



## WARNING

Risk of further impairment to the user's hearing health.

The volume of the tinnitus feature can be set to a level which could lead to permanent hearing damage when used for a prolonged period of time.

- Should the tinnitus feature be set to such a level in the hearing instrument, advise the user of the maximum amount of time per day he or she should use the tinnitus feature.  
For example, occupational safety guidelines restrict continuous noise exposure of 80 dBA SPL to 8 hours per day.
- The tinnitus feature should never be used at uncomfortable levels.

## Important information

Operating, transport and storage conditions

For hearing instruments with built-in power cells  
(lithium-ion rechargeable batteries)

Read the operating, transport and storage conditions in  
the hearing instrument's user guide.

### For hearing instruments with replaceable batteries

#### Operating conditions

Temperature 0 to 50 °C (32 to 122 °F)

Relative humidity 5 to 93 %

During extended periods of transport and storage, please  
observe the following conditions:

	Storage	Transport
Temperature	10 to 40 °C (50 to 104 °F)	-20 to 60 °C (-4 to 140 °F)
Relative humidity	10 to 80 %	5 to 90 %

For other parts, such as batteries, other conditions may  
apply.



